

# CLUB LOVELAND REOPENING PLAN & PROCEDURES

*"Your home away from home"*

## **OPEN DAILY:**

**MONDAY-THURSDAY  
5AM-9PM**

**FRIDAY  
5AM-7PM**

**SATURDAY-SUNDAY  
7AM-5PM**

THANK YOU FOR SUPPORTING SMALL BUSINESS



# DEAR VALUED MEMBERS & FAMILY

Club Loveland has consulted with other members of the Fitness Industry as well as vendors in preparing guidelines and checklists to help reopen our club with a safe environment for both our members and Team. When we reopen our doors, we need to let our members know that we are doing everything possible to ensure their safety and provide the best atmosphere for their experience here at Club Loveland. We strive to create a safe and amazing experience for our members.

# OUR HEALTH SOLUTION

Our main focus is to be part of the health solution. By being open we can employ over 55 of our local citizens, we can continue to fight the battle of Obesity, Diabetes, Heart Disease and HyperTension. All of these are included in high risk factors of contracting the COVID-19 Coronavirus. Fitness centers play a vital social role in maintaining and promoting a healthy lifestyle. This is important for both physical and mental health after several weeks of in-house quarantine. Exercise promotes health and boosts the immune system. We are part of the healthcare system doing our part in trying to protect the vulnerable and helping to keep our immune systems high in order to combat COVID-19.

# **MEASURES TAKEN TO MITIGATE THE EXPOSURE AND SPREAD OF COVID-19**

- Follow all Federal, State and Local guidelines to mitigate risk of resurgence, protect the most vulnerable and follow the best hygiene practices
- Anyone exhibits signs of illness, such as cough, shortness of breath, chills or sneezing with nasal discharge, a fever over 100.4 degrees Fahrenheit will be asked to leave.
- Ensuring Safe distance during exercise of at least 6 feet. Each fitness club is slightly different, but most have different equipment pieces organized in separate zones. This can provide a guide to guarantee the minimum distance. The size of most devices means that this distance is inherently already guaranteed.
- Plexiglass guards in place at front desk, membership, and personal training offices.
- Requiring all Team Members to have their body temperature taken before they start their shift, a fever of 100.4 degrees Fahrenheit or higher will require them to go home immediately. Any Team Member who exhibits signs of illness are required to not report to work and to seek medical attention.
- Enhancing sanitation of the workplace to include the entire club as appropriate. Team members will perform regular cleaning and encourage member assistance with cleaning equipment after each use.
- Posted signage throughout the club instructing members on proper sanitation of equipment and proper handwashing procedures
- Requiring proper hand washing and/or sanitation by team members and members at appropriate places within the club locations.
- NanoSeptic surfaces will be applied to all main touch points, door handles, toilet stalls, toilet handles.
- Most doors will be propped into the open position during all open hours.
- Placing CDC approved signage with guidelines throughout the club
- We will follow any guidelines given to us by the governing body in consideration of how many people can be in each space of the club. Keeping in mind to always abide by the social distancing protocol of 6 feet or more
- Members only. No guest of any kind for phase 1

# Club Loveland's Opening FAQ's

- 1. How will your club limit the number of people in the facility at one time to comply with social distancing requirements, and how will this be monitored and enforced?**
  - Club Loveland will limit the number of people in the facility at one time to comply with social distancing requirements. We will monitor the number of members who enter and exit the club throughout the day as per mandated maximum occupancy.
- 2. Do I have to call or go online to reserve a work out?**
  - Reservations will be included, but not limited to, members reserving class spots, and swim areas. This does not mean you have to call ahead to reserve equipment. Equipment will be available on a first come, first serve basis in compliance with occupancy and social distancing standards.
- 3. Will you reopen Classes & Personal Training?**
  - Virtual classes will be open immediately, with scheduled and member choice times available. Live classes will begin Monday, June 1st. Studios will be limited according to occupancy guidelines. Members will be required to reserve their class online or by calling the front desk.
  - Personal training is available immediately.
- 4. Do I have to wear a mask while I am performing an exercise?**
  - Members will be required to wear a face covering when entering the club. If the facial covering prohibits the ability to perform or participate in an activity, members are allowed to remove the mask during the activity.
- 5. How will you enforce social distancing on cardio machines, in the free weight area, or other locations such as pool areas?**
  - In each room, we have spaced each piece of equipment no less than 6 feet apart. Signage will be posted, instructing members to use every other machine when necessary (this is only the case in one room).
- 6. How often will staff clean machines and surfaces? How will you clean group X studios between classes?**

Club Loveland has created a new department whose sole role is to clean, sanitize and disinfect the entire club from equipment to toilets. The entire Club will be disinfected with an Electrostatic Sprayer several times per day. Dedicated staff members will clean & disinfect machines and heavy traffic areas throughout the day. Members are required to clean machines and equipment before and after use. After each class the studio(s) will be disinfected by a dedicated staff member.
- 7. Are there any additional cleaning procedures you will add, such as ultraviolet light or fog cleaning?**
  - Yes, we have purchased an electrostatic cleaner, ultraviolet UV light wands, several sanitation stations, and plexiglass guards in place at front desk, membership, and personal training offices.

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## 8. **How will you communicate good member cleaning practices?**

- We have created video examples showing members how to best clean equipment. These examples will be available via social media & emailed to members, and will eventually be uploaded to our website.

## 9. **How will you time the reopening of different sections of your club? Will you reopen all at once, or in stages?**

- We will follow the guidance given from State and local officials as to which parts of the club can open at which times. We do have a plan that supports the many different scenarios that may arise. These include opening the club in phases. The most important thing to be able to do is communicate this potential phase opening to our Team and members.

## 10. **Will Kids Club reopen immediately?**

- During the our initial reopening, childcare is not allowed by our county compliance guidelines. We have heard word that updates on childcare reopening guidelines will be coming soon. Please stay tuned to our social media for any & all updates.

## 11. **When will I start being charged again?**

- This first week is on us, your first billing will begin again on June 2nd.

## 12. **What will hours be?**

- Open Daily: Monday-Thursday (5am-9pm), Friday (5am-7pm) & SATURDAY-SUNDAY (7am-5pm)

## 13. **Will virtual resources still be available for members not ready to come in immediately?**

- We will continue to provide online workouts available to you via our social media.



**We thank you for your patience & understanding during this temporary change. Club Loveland will continue to serve the community & our members that we love so dearly. Thank you for supporting our small business.**